



Delaware City Schools

Attendance Reporting Procedures

Our system has changed for 2018!

Please report your child's absence by calling

1-844-817-5313 (toll free)

or online at

go.schoolmessenger.com

This is a new parent portal. You must create an online account to use the web portal/ phone app features. Your email must match the email you use for PowerSchool.

Please do not call the school directly to report an absence unless there is an emergency with your student.

Information about the SafeArrival Attendance System

- You may report your student's absence for the same day until 15 minutes after the start of school. After that time, you must call the school office or use the interactive features when you receive a notification call.
- Have a Smart Phone? **Download the School Messenger App** (search for School Messenger and choose the option with the **blue** logo)- reporting your student's absence is quick and simple! **This is a new App.**
- You can schedule planned absences in advance by using the online portal or Smartphone App.
- If you do not report your child's absence, you will receive a phone call via our interactive phone system for you to verify your student's absence.
- It is important that you maintain a current phone number and email address with your child's school to ensure timely communication regarding your child.
- Create your School Messenger account at go.schoolmessenger.com. Use the same email address you gave the school for your primary email contact.